

PALLIATIVE CARE SERVICES

COMMUNITY IN HOME SERVICES

1. **Central CCAC Home Care Palliative Program** – Provides in-home services that include enhanced hours of Personal Support Workers, Nursing services, etc. There is no waiting list for this service. For the patient to be eligible for this program a Palliative Performance Scale needs to be completed (see this [link](#)) and sent together with the Palliative Common Referral form. The score should be 40% or less to be eligible. **T: 416-506 9888; F: 416-506 0374; Link to referral form: <http://www.ccac-ont.ca/Upload/toronto/General/MedicalReferralFormCS101.pdf>**

2. **PALLIATIVE CARE Home-based PROGRAMS** – Provides physician care at the home on a consultation or shared care basis with the family physician/team. See the directory attached for the different services. Waiting time is flexible according to urgency and may be up to 2 – 4 weeks. Patients are accepted into the program when their goals of care are appropriate for a home-visiting palliative care physician – that is, the goals of care are to provide management for pain and symptom management, in the home environment with avoidance of hospital visits.

Organization	Address	CONTACT	CATCHMENT AREA
Temmy Latner Centre Mount Sinai Hospital Joseph and Wolf Lebovic Health Complex provide link	60 Murray Street, 4th Floor, Box 13, L4-000 Toronto, Ontario M5T 3L9	T: 416-586-4800 ext.7884 F:416-586-4804 info@tlcpc.org	North: to Steeles Ave. South: to Lakeshore Blvd West: to Jane St. East: to Warden Ave

3. **COMMUNITY HOSPICES** – Volunteer-based program that provides in-home volunteer support free of charge. The volunteers go through a 40-hour training program and can provide: counseling for the patient and the family, emotional support, respite, some home help like cooking and light cleaning. Some volunteers can provide other therapies like massage therapy to relief pain according to their expertise. The hospices can also help in locating volunteers that specialized in providing ethno-cultural sensitive support. (See attached directory for the list of hospices).

List of Community Hospices:

NAME	PHONE NUMBER	Address	Area served
Hospice Toronto	416-364-1666	2221 Yonge St #400, Toronto, ON M4S 2B4	Central Toronto (north to St. Clair Ave., south to Toronto Islands, east to Victoria Park Ave., and west to the Humber River.
Alliance Hospice	416-385-8885	220 Sherway Dr, Toronto, ON M9C 0A7	Toronto
Dorothy Lay	416-626-0116	29 Gervais Dr Suite 100, North York, ON M3C 1Y9	Etobicoke

PALLIATIVE CARE SERVICES

Hazel Burns Hospice	416-782-5915	2562 Eglinton W, York, ON M6M 1T4	City of York
Jewish Hospice	416-638-7800 ext. 201	4600 Bathurst Street, 6th Floor Toronto, ON, M2R 3V3	Toronto
Les Centers De'Accueil Heritage	416-365-3350	33 Hahn Pl, Toronto, ON M5A 4G2	Toronto
Philip Aziz Centre	416-363-9196	558 Gerrard E, Toronto, ON M4M 1X8	GTA
Scarborough Hospice	416-498-8126	2660 Eginton Ave. East, Scarborough M1K2S3	Scarborough
Wellness Centre (Chinese population)	416-847-4086	90 Scottfield Dr. Toronto ON, M1S 5W4	Scarborough

Hospice Association of Ontario - 40 Wynford Drive, Suite 313, Don Mills, Ontario, M3C 1J5; Telephone: 416-510-3880; Fax: 416-510-3882; Link.

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IN-PATIENT PALLIATIVE SERVICES

In-patient units and residential hospices provide multidisciplinary care to patients whose goals of care are to avoid acute care hospitalization and to focus on comfort and quality of life rather than life-prolonging treatments. They have specialized ability to manage difficult symptoms at the end of life. Patients and families must have a DNR in place.

-  Short-term inpatient units – up to 3 months stay
-  Long-term inpatient units – up to 1 year stay – Long Term Care charges apply
-  Residential hospices – up to 3 months stay

LONG
and
SHORT
TERM
STAY



Hospital-based Palliative Care Units			
<i>Toronto Central</i>			
Baycrest	3560 Bathurst St (south of Hwy 401)		416-785-2500
	14 St. Matthews Rd		416-461-8251
Bridgepoint Health	(Broadview/Gerrard)		
St. Michael's	30 Bond St (Yonge/Queen)		416-864-5226
Sunnybrook	2075 Bayview Ave		416-480-6182
	(Bayview/Lawrence)		
Toronto Grace	650 Church St (Church/Bloor)		416-925-2251
Toronto East			
Providence	3276 St.Clair Ave East		416-285-3666
	(Warden/St.Clair)		
Scarborough General	3050 Lawrence Ave East		416-438-2911
	(McCowan/Lawrence)		
Toronto East General	825 Coxwell Ave (Coxwell/Danforth)		416-469-6580
Toronto West			
TRI – EW Bickle	130 Dunn Ave (King St		416-597-3422
	West/Jameson)		
William Osler –	101 Humber College Blvd (Finch/Hwy		416-747-3400
Etobicoke	27)		
<i>Greater Toronto Area</i>			
Lakeridge Health	1 Hospital Court, Oshawa		905-576-8711
Markham-Stouffville	381 Church St, Markham		905-472-7000
William Osler –	2100 Bovaird Dr, Brampton		905-494-6442
Brampton			905-883-1212
York Central	10 Trench St, Richmond Hill		

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Residential Hospices		
Carpenter House	2250 Parkway Dr, Burlington	905-631-9994
Casey House (HIV/AIDS)	9 Huntley St (Jarvis/Bloor)	416-962-7600
Dorothy Ley Hospice	220 Sherway Dr (Queensway/West Mall)	416-626-0116
Hill House Hospice	36 Wright St, Richmond Hill	905-737-9308
Ian Anderson House	430 Winston Churchill Blvd, Oakville	905-337-8004
Kensington Gardens	38 Major St (Spadina/College)	416-963-9640 extension 1426

